

# the dti Export Help Desk

The Department of Trade and Industry (**the dti**) has established an Export Help Desk at **the dti** Campus in Pretoria to provide South African firms - small, medium and large enterprises - with export information and advice. The objective of the help desk is to respond to client enquiries within 24 hours.

Export Help Desk offers the following services:

- Information and advice
- Export-readiness assessments
  - Sector reports
  - Trade lead bulletins
  - Export enquiries
  - Trade opportunities
- Information on export incentives
- Statistics on trade between South Africa and other countries
  - Guides on doing business with other countries
  - Calendar of export-awareness seminars
  - Global Exporter Passport Programme training, international trade missions and national pavilions
  - Linking South African exporters with importers



The Export Help Desk is open Monday to Friday from 08:00 to 16:00 and is closed on weekends and public holidays.

Contact the help desk at:



[exporthelpdesk@thedti.gov.za](mailto:exporthelpdesk@thedti.gov.za)

or



**0861 843 384**



**the dti**

Department:  
Trade and Industry  
REPUBLIC OF SOUTH AFRICA

towards full-scale industrialisation and inclusive growth

